

Terms and Conditions

- 1. Term Fees:** We advise our members that fees for each course are payable strictly in advance choosing any of the methods above mentioned before or on the day of the start of each course. Should you fail to pay by the deadline, you will not be granted permission to enter the classroom. Ole Spanish School cannot be held responsible for any unforeseen circumstances in the member's personal life. Unfortunately, course fees are non-refundable under any circumstances.
- 2. Cancellation of a class by Ole Spanish School:** Should we have to cancel a class at any given time for any reasons beyond our control, we will endeavour to find a suitable class to compensate or fees will be refunded.
- 3. Recovery lesson:** If you are unable to attend your regular weekly lessons you may attend additional days at the same level on your return subject to availability. Please be aware that you **MUST** book your recovering lesson with the office, otherwise you will not be allowed to attend. Please also remember that the recovering lessons may only be taken during your enrolment period.
- 4. Certificates:** You will receive a certificate of attendance for each level completed, subject to having a minimum attendance of 80%. If you are unable to attend the lessons, please contact the office and we will email you the material.
- 5. Student's Behaviour:** We reserve the right to remove from the classes any students whose behaviour is deemed inappropriate.
- 6. Viability:** In the event of the class size falling below the expected number of students, we may need to either amalgamate the classes or increase the prices to make it viable and cost-effective to run the course. In the event of a course being cancelled an alternative will be offered. Failing this a pro-rated refund will be given.
- 7. Spanish Teachers:** We will do everything within our reach to make sure that the same teacher continues throughout the whole course. However, we reserve the right to replace or substitute a teacher if it becomes necessary.
- 8. Insurance:** Only paid-up members are covered by Public Liability Insurance whilst under the supervision of the appointed teacher.
- 9. Group Course purchases:** Lessons for group classes can be purchased in a block of 6, 12, 24 or 36 lessons. We do not sell single group lessons.
- 10. Membership Continuity:** We advise our members that fees for each course are payable strictly in advance choosing any of the methods above mentioned before or on the day of the start of each course. Should you fail to pay by the deadline, you will not be granted permission to enter the classroom. Ole Spanish School cannot be held responsible for any unforeseen circumstances in the member's personal life. Unfortunately, course fees are non-refundable under any circumstances.



11. **Bank Holidays:** Classes that fall during bank holidays will be rescheduled for a different day in the same week.

12. **Marketing:** Ole Spanish School reserves the right to retain and use all images and photographs of students for promotional and marketing purpose.